Information Bulletin #2021-1

Problem: IP 192.168.33.1 on the WebCacther router not reachable.
Solution: New Configuration file must be updated.
Equipment: Alfa AIP-W525HU only !

Instructions:

1. **Reset the router**

- First, verify that your **Alfa AIP-W525HU** router is currently turned on and plugged into a power source.
- Locate the round "reset" port on the back of your router.
- Use the Straight-Out Paper Clip to hold the reset button for 10 to 15 seconds
- When the WLAN light blinks on the front of the router, your router is reset and restored to the default factory settings.

2. **Config File update instructions:**

Download the 33.2_WEB-Catcher.dat file and place it on a folder where it can be easily accessed.

Go to the wi-fi networks and select 11n AP

NOTE: To access to the router, you can also connect the Ethernet cable to the router.
By default, the IP's are set automatically and your IP will change according to the device IP. If you are not able to connect to the router via Wi-Fi or by ethernet, please check the IPv4 parameters on your computer network settings and set it to automatic IP's.

Open a browser and type 192.168.2.1.
Go to Save/Reload settings

Choose Load Settings from file. Browse your folders until you reach the folder where you have downloaded the 33.2_WEB-Catcher.dat file.
Click on Upload.

Wait until the countdown finishes.
After the update, the 11n AP network and the IP 192.168.2.1 will not be valid anymore.

Connect your Web-Cacther devices normally. Choose the WEB-Catcher network and the IP 192.168.33.2 will be accessible.

3. Conclusion & Remarks:

- If you are having problems in updating the Router, please contact our local dealers or contact Silentwind using the email : support@silentwind.com

- Please note that the router will not be accessible through the IP 192.168.33.2 if the Web-Cacther Stick is not connected to it.
- **Never RESET** the Web-Cacther Stick neither restore it to factory defaults!
- You will never need to upload the Firmware. Don't do it or you risk damaging your device.